

HOW TO PREPARE FOR THE 2023-2024 FAFSA

FOR FALL 2023, SPRING 2024, & SUMMER 2024

GET YOUR FSA ID & PASSWORD

If this is your first Free Application for Federal Student Aid (FAFSA), create your FSA ID and password. Forgot yours? Use the "Forgot My Username/Password" tool.



STUDENTAID.GOV | SCHOOL CODE: 012015



WHOSE INFORMATION IS NEEDED?

- If dependent, you need information for yourself and your parent(s).
- If married, you need information for yourself and your spouse.

GATHER THE FOLLOWING



Social Security number & date of birth



Records of untaxed income for 2021



Investments other than the home in which you live



Records of earned income for 2021
(e.g. federal tax returns & any schedules, W-2s, paycheck stubs)



Current cash, savings, & checking account balances



Alien registration number
(if applicable)

TIP: Use the [IRS Data Retrieval Tool](#) to transfer your 2021 income information from the IRS to the FAFSA.

SPECIAL CIRCUMSTANCES

Complete the FAFSA with the information requested. Then, contact ACC's Financial Aid Office for more information. Examples: loss of income, change in marital status, unable to provide parent information for reasons other than parent refusal.



QUESTIONS?

Online: austincc.edu/finaid
Phone: 512-223-4636
Email: finaid@austincc.edu



FINANCIAL AID
STUDENT AFFAIRS

WHAT TO EXPECT AFTER SUBMITTING THE FAFSA

TRACK YOUR STATUS

Track your status via ACC Gmail & Self-Service. It may take 5 business days for ACC to receive your FAFSA, and several weeks to process your application after all documents have been submitted.



[AUSTINCC.EDU/SELFSERVICE](https://austincc.edu/selfservice)

SUBMIT ADDITIONAL DOCUMENTS

You may be selected for a process called verification which requires additional documents like your tax return or W2 form. All college transcripts are also required with Admissions and Enrollment.



TAX SUPPORT

IRS Offices

Request Tax Files

irs.gov | (512) 499-5127

Foundation Communities

Free Tax Preparation

foundcom.org | (512) 447-2026

ACCEPT & RECEIVE YOUR FUNDS

Accept your awards on Self-Service by the [payment deadline](#) to secure your classes.

Financial aid will be applied to your balance and (if applicable) a refund will be issued when your courses begin each semester.



[AUSTINCC.EDU/SELFSERVICE](https://austincc.edu/selfservice) | [REFUNDSELECTION.COM](https://refundselection.com)

HELPFUL RESOURCES

Visit the Financial Aid Office on Zoom, ask our chatbot questions, or contact the Federal Student Aid support team.



ACC Virtual Financial Aid Office

austincc.edu/facontact



ACC Financial Aid Chatbot

austincc.edu/finaid



Federal Student Aid Support

[studentaid.gov/
help-center](https://studentaid.gov/help-center)

1(800)433-3243

QUESTIONS?

Online: austincc.edu/finaid

Phone: 512-223-4636

Email: finaid@austincc.edu



FINANCIAL AID
STUDENT AFFAIRS